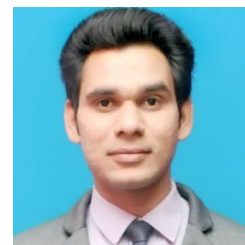


# SYED MAHABOOB PASHA



## CONTACT

✉ syed.mahaboobpasha0011@gmail.com  
☎ 9381380279  
📍 Shivapuri colony LB nagar Hyderabad

## SKILLS

Communication  
Team work  
Conflict Resolution  
HRIS

## INTERESTS

Surfing through internet  
Participating in social activities  
Basketball

## LANGUAGES

English  
Telugu  
Hindi  
Urdu

## EXPERIENCE

2022 -  
2024

### Customer support

LD CARS INDIA PRIVATE LIMITED

conducting customer satisfaction surveys to understand what areas of the company's services need improvements  
catering to customer phone calls and diverting the call to the relevant department for a more advanced form of query resolution  
curating streamlined email and social media communication mediums for offers, updates and much more  
dealing with customer issues and churning out an easy-to-follow solution  
managing payment and delivery of customer orders  
helping customers choose the right product for their requirements and budget  
handling customer concerns and complaints in a timely manner  
informing customers of upcoming promotions or deals  
establishing a positive rapport with all clients and customers in person or via phone  
forming reports based on customer satisfaction statistics and helping their team to develop new skills  
fixing appointments based on the availability of customers and clients  
interacting with customers to ensure they have a desirable and shareable experience

## EDUCATION

2015

### MBA(Hr)

Jawaharlal Nehru technology and University  
58.25%

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